

KUSAHC Pharmacy

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Medications have improved the quality of life for millions of Americans, but medicines may also cause serious harm if not taken correctly. To make the most of your health care providers, it is best to use only one pharmacy so all medication records are at one location. This way, there will be less risk of duplicating medicine or having one prescription interact harmfully with another. Pharmacists who know their patients and have their medication profiles on file will be aware of possible harmful drug interactions or allergies to certain drugs. The pharmacist also will be able to discuss possible side effects; what foods, drinks, or activities that should be avoided while on a medication; what to do if you miss a dose; and a wide range of other helpful information.

Before taking any new medications, ask yourself:

1. What is the name of the medication and what is it supposed to do?
2. When and how do I take it?
3. How long should I take it?
4. Does this medication contain anything that can cause an allergic reaction?
5. Should I avoid alcohol, any other medicines, foods, and/or activities?
6. Should I expect any side effects?
7. What if I forget to take my medication?
8. Is it safe to become pregnant or to breast-feed while taking this medication?
9. How should I store my medications?
10. Will this medication interact with my other medications, vitamins, or herbal supplements?

Patient Safety Tips:

- Be sure that your name is on every container of medication. If the medicine is for a child, be sure that the child's name is on the label.
- Never take a medication out of its original container to store it.
- Highlight the patient's name, the medication name, and the expiration date (if any) with a marker so they can be easily seen. Use a different color marker for each member of the family.
- Read the entire label every time you take medication yourself or give it to a family member.
- If you have stopped taking a particular medicine but have some left, check with your pharmacist or doctor. Many medications should be taken until they are all gone, and having leftover medications could indicate that the medication was not taken properly.
- Properly dispose of any medicine that has not been used in six months.
- Do not share medicines. Medication should be taken only by the patient for whom it was prescribed.

- Keep a permanent, updated list of all medications taken by each family member as part of your family's history. Include both prescription and nonprescription medicines.

Kirk US Army Health Clinic Pharmacy

The Pharmacy staff at Kirk US Army Health Clinic carefully fills and checks your prescriptions to ensure that each patient is provided with the right medication. The pharmacy staff also checks for dangerous drug interactions, verifies appropriate dosing, offers drug counseling services and much more. With each new prescription you have filled, the pharmacy gives an accompanying information sheet which informs the patient/caregiver about the medication prescribed.

Question: What are the qualifications of the Pharmacy staff?

Answer: Pharmacy Technicians have passed a rigorous national exam with the National Board of Pharmacy Technicians to obtain their Pharmacy Technician Certification. Pharmacists go through a minimum of 6 years of Pharmacy training at an Accredited University to complete the Degree in Pharmacy and are Licensed by the State Board of Pharmacy.

Question: I received a prescription for medicine from my doctor at Walter Reed. It is not on the Kirk Drug Formulary. Can I get it filled at Kirk?

Answer: Prescriptions written at WRAMC for Kirk non-formulary medications that are on the formulary at WRAMC must be initially filled at WRAMC to assure you receive your medication in a timely manner. These prescriptions may be refilled at Kirk using the special order process.

Question: Why do I have to wait so long when I need my prescription filled/refilled?

Answer: The pharmacy at Kirk fills between 550 to 650 prescriptions each day. Although it appears to be an easy task to put a few tablets in a bottle and attach a label, be assured that the pharmacy staff is also checking for dangerous drug interactions and verifying appropriate dosing information that is specific to assure your utmost safety.

Question: Why can't the pharmacy accept fax'd prescriptions or phoned-in prescriptions from my outside provider?

Answer: Our policy is to only accept hand-written prescriptions from your outside provider. Many fax'd forms are not legible, thus potentially allowing a medication error to occur and/or causing the pharmacy staff to spend a significant amount of time calling the provider to clarify the prescription. Alleviating the need to clarify the fax'd prescription or spending time on the

phone with providers will allow the pharmacy staff to continue filling the prescriptions that are brought into the pharmacy.

Question: How do I refill my prescription?

Answer: Refills are made by telephone or using the internet and are available for pick-up in the pharmacy after 2:00 p.m. the following business day. Refills for special order items should be called in 3 days ahead of time to allow for procurement. The Edgewood Area facility has limited medications for sick-call use. There is no refill service available at the Edgewood Clinic.

Refill Options:

Telephone: 1-800-248-6337

Web: <https://consult.wramc.amedd.army.mil/refills>

Question: Can I pick up a prescription for another family member?

Answer: Forms are available at the pharmacy which allows an individual to designate another person to pick up their prescription. This form must be completed by the patient prior to picking up the prescription. This form should be kept by the person who is picking up the prescription. The pharmacy does not keep this information on file.

Question: I am not Active Duty but why can't I pick up my prescriptions before 0830?

Answer: The Pharmacy services only Active Duty Members for Sick Call from 0700 to 0830.

Question: I have a prescription for a medication that is not on the Kirk Drug Formulary. How do I get it filled?

Answer: Prescriptions for Kirk non-formulary medications written by a civilian provider must use the mail order pharmacy or a TRICARE network pharmacy.

Question: With the pharmacy expanding, will more medications be added to the Formulary?

Answer: No. The medications on the Formulary are those selected by the Pharmacy and Therapeutics Committee from Kimbrough Health Clinic at Ft. Meade.

Question: If my outside physician prescribes a medication not carried at Kirk, do I have to get it filled at WRAMC?

Answer: There are several options you have. A participating community pharmacy can fill your medication. Another option is the Tricare Mail Order Prescription

Plan, where you mail in your prescription and it is filled by the mail order service and directly mailed to your home. The other option you have is to have the prescription filled at WRAMC, if the medication is on the WRAMC Formulary.

Pharmacy will validate beneficiary eligibility for all prescriptions written by external providers prior to filling the prescription.

Hours of Operation

Monday – Friday

7:00 a.m. – 8:30 a.m. – **Sick call, Active Duty Personnel only**

8:30 a.m. - 5:00 p.m. – All beneficiaries

Closed Thursdays between 1245 - 1415

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